

SERVICE CHARTER

with Guide to Services and Charter of Patients' Rights



English version

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Attachments, which can be requested from the Secretariat:

-  *Rates of services, under the private regime or accredited by the NHS*
-  *Guides and information brochures on health services and performances, either privately or accredited by the NHS*
-  *Flowchart*

Dear user,

This Service Charter contains information that we believe is useful to learn more about our health care centre and how to access health services.

We would like to remind you that for the main services there are also information, guides or brochures, available at the health centers and on www.usi.it, in which you will find all the information on the healthcare offer of the **U.S.I.**

We hope that, also through this Service Charter, you will appreciate our constant commitment to concretely translating the values and principles that feed our Work, which identifies the "centrality" of the Patient as the most important objective, in the face of cutting-edge diagnoses and therapies in the medical field, in strict compliance with the principles of Evidence-Based Medicine (EBM).

Finally, we invite you to send us ideas and suggestions that can contribute to the continuous improvement of the organization, efficiency and sustainability of our healthcare ambulatory.

The Medical Director

Dr. Antonella Noschese

1. THE HEALTH CENTRE AND U.S.I.

U.S.I. (Unione Sanitaria Internazionale) S.p.A. was founded in 1953 by Dr. Luigi Sperone, becoming over the years an integrated health network consisting of more than thirty facilities and over five hundred specialized operators.

The most widespread healthcare ambulatory in Rome, since 2022 the U.S.I. has also been present in the Tuscany Region.

The U.S.I. Piazza Bologna headquarters in via Gian Luca Squarcialupo, 36 is extended on a single level and provides the following health services, which are subsequently deepened:

- CLINICAL LABORATORY ANALYSIS: SAMPLING POINT;
- DIAGNOSTIC IMAGING: TRADITIONAL RADIOLOGY.

The ambulatory is accredited with the Health Service of the Lazio Region (the regional accreditation resolutions are reported at the bottom of the page of the title page of this service charter). Countless services are provided in agreement with the NHS or with private bodies, as detailed in the following chapters.

The structures of the U.S.I. Group provide an integrated, wide and advanced healthcare offer in the field of Clinical Laboratory Analyses (*Clinical Chemistry, Molecular Biology, Cyto-Histopathology*), Diagnostic Imaging and Nuclear Medicine (*Magnetic Resonance Imaging, CT, Digital Radiodiagnostics, Ultrasound, PET, Scintigraphy*), Specialist Medicine and Occupational Medicine, Cancer Prevention and Treatment (*Radiation oncology*).

U.S.I. It consists of the following healthcare facilities:

LAZIO

U.S.I. PRATI via Virginio Orsini, 18 Roma
AXA-PALOCCO via Eschilo, 191 Roma
ACILIA (USI-Acilia S.r.l.) Via F. S. Altamura, 44 Roma
BORGHESIANA via Casilina, 1838 Roma
CASALPALOCCO (USI-Acilia S.r.l.) P.le Filippo il Macedone 54 Roma
CINECITTÀ viale Bruno Rizzieri, 203 Roma
COLLE-PRENESTINO via Mirabella Eclano, 27 Roma
COLLATINO viale della Serenissima, 22 Roma
EUR-LAURENTINA via Vincenzo Cerulli, 2/b Roma
EUR-MARCONI viale Guglielmo Marconi, 139 Roma
EUR-SERAFICO via Paolo di Dono, 9 Roma
FURIO CAMILLO via Cerreto di Spoleto, 21 Roma
IGEA via Igea 12/a-b-c-d, 18 Roma
MORENA (Centro Analisi Cliniche Morena S.r.l.), via di Morena, 30-32, Ciampino (RM)
LIDO DI OSTIA viale del Lido, 3 Roma

NUMIDIO QUADRATO via Tuscolana, 703 Roma
OSTIENSE (USI-Marco Polo S.r.l.) viale Marco Polo, 41 Roma
PIAZZA BOLOGNA via Gian Luca Squarcialupo, 17/b Roma
PIAZZA BOLOGNA via Gian Luca Squarcialupo, 36 Roma
PIAZZA MAZZINI viale Angelico, 39 Roma
PIAZZA VITTORIO via Machiavelli, 22 Roma
PIETRALATA via dei Durantini, 362 Roma
SERPENTARA via Gaspare Pacchiarotti, 95 Roma
SERPENTARA piazza Fernando De Lucia, 76-86 Roma
TRIESTE corso Trieste, 22 Roma
USI DOC - PRATI via Virginio Orsini, 18/27a Roma
USI DOC - TUSCOLANA via Tuscolana 212/f Roma
USI DOC - LIDO DI OSTIA viale del Lido, 5/a Roma
USI DOC - ACILIA (R.Lab S.r.l.) Via F. S. Altamura, 44 Roma

TOSCANA

CHECK UP ARANCIO trav. II Via Romana, 35 - Lucca
SANT'ANNA via Luigi Einaudi, 150 Lucca
LUNATA via Pesciatina, 236 - Capannori (LU)
ALTOPASCIO via Cavour, 25 - Altopascio (LU)
PORCARI via Romana Est, 76 - Porcari (LU)
VALDERA (Radiologia Diagnostica Valdera S.r.l.) via di Gello, 175 - Ponsacco (Pisa)

LAMMARI via delle Ville, 128 - Capannori (LU)
FOLLONICA via Litoranea, 68/c - Follonica (GR)
PIOMBINO via Carlo Pisacane, 63 - Piombino (LI)
VIAREGGIO via Amerigo Vespucci, 172 - Viareggio (LU)
LIVORNO ARTIGIANATO via dell'Artigianato, 53/55 - Livorno

2. QUALITY, CLINICAL RISK MANAGEMENT, SUSTAINABILITY

Since its foundation, U.S.I. applies advanced quality control and management systems that involve participation in national and international programs. All services are provided in compliance with guidelines and methods recognized by the scientific community. Clinical risk is assessed at all stages of the healthcare pathway.

The *vision* and *mission* of the U.S.I. they can be summarized in a wide range of healthcare services, of high quality standards, accessible and widespread throughout the territory, based on highly qualified personnel, advanced technologies and management models oriented towards Quality, Safety, Effectiveness, protection of users' rights and economic, environmental and social sustainability.

The *vision* and *mission* of the U.S.I. they can be summarized in a wide range of healthcare services, of high quality standards, accessible and widespread in the territory, based on highly qualified personnel, advanced technologies and management models oriented towards Quality, Safety, Effectiveness, protection of users' rights and economic, environmental and social sustainability.

The processes are constantly monitored through indicators relating to the quality of performance, analytical accuracy, waiting times, rates of repetitions and cancellations of services, satisfaction of users and interested parties, incidence of non-conformities, complaints, incidents, adverse events and the effectiveness of the improvement actions.

The ambulatory's Quality System is certified according to the international standard UNI EN ISO 9001:2015 issued by a prestigious certification body.

The health ambulatory is also accredited with the Health Service of the Lazio Region, on the basis of the *additional requirements for the accreditation of health facilities*, governed by the reference legislation.

3. INFORMED CONSENT, RIGHTS AND OBLIGATIONS OF THE PATIENT

The healthcare ambulatory actively guarantees the right of patients and users:

- ✓ informed in an appropriate and comprehensible way about their state of health and about the characteristics, risks and alternatives to the services that concern them, expressing their consent or refusal in advance;
- ✓ to be assisted with care, impartiality, confidentiality and confidentiality, with respect for their own time, dignity, needs and philosophical or religious convictions;
- ✓ the transparency and simplicity of administrative procedures;
- ✓ the Safety and Quality of health services;
- ✓ to the complaint and to an appropriate response.

Please note that it is always advisable to:

- ✓ inform staff of any needs related to their health conditions, to prevent any risks (e.g. in the event of problems related to patient mobility or therapies already in progress);
- ✓ a behaviour based on respect and understanding of the rights of other users and patients, as well as trust and collaboration with healthcare personnel;
- ✓ compliance with the timetables of the booked services, informing in case of delays or cancellations.

4. USER PROTECTION, SUGGESTIONS AND COMPLAINTS

Suggestions or complaints can be made through www.usi.it, on "white paper" or on the *Satisfaction Questionnaire* available in the acceptance secretariat and once completed to be placed in the appropriate containers or to be sent by ordinary mail or e-mail to the addresses indicated in this Service Charter.

Complaints and suggestions are analysed by the Health or Technical Laboratory Management and the departments involved and a response is ensured as soon as possible, in any case no later than 30 days, except for important obstructive causes.

It is also possible to lodge a complaint with the TRIBUNAL FOR PATIENTS' RIGHTS (Viale Angelico, 28, 00195 Rome, Tel. 06/3729924, 06/6385881 e-mail: roma@cittadinanzattiva.it).

5. ACCESS TO SERVICES AND COSTS

Services in agreement with the NHS

To access services provided under the National Health Service (NHS) agreement, an SSN referral issued by the attending physician is required; this must specify the clinical question and any applicable exemptions. Typically, the referral is valid for 180 days if no priority class is indicated and covers up to eight services per medical specialty.

For services in agreement with the NHS, the same rates are applied as for public facilities..

Services under the private sector or under agreements with private entities

A prescription from your doctor or specialist may be required for certain services. Please refer to the following chapters of the service charter in relation to the specific services.

Information on the costs of services provided under a private regime or under an agreement with private organizations and on any specific or multidisciplinary health packages is provided at the admission secretariats or by contacting the single number **06 32868.1**.

Preparation and other performance information

Information on the timing, preparation methods and characteristics of the health services are available at the admission secretariats or by contacting the single number **06 32868.1**.

On **the www.usi.it website**, information containing indications for correct preparation and information on the health services provided can also be consulted.

Further information can be found in the following chapters of the service charter in relation to the specific services and in *brochures* available at the ambulatory for certain services.

Please note that health information can only be issued by the health personnel in charge of the services.

Payment methods

Payment for services can be made in cash and by bank card. For further payment methods, you can request information at the time of booking or by calling **06 32868.1**

For information on entering into agreements with private organisations, please contact the relevant office at the e-mail address convenzioni@usi.it.

Preferential access and emergencies

Preferential paths are provided for patients in fragile conditions (e.g. reduced mobility or affected by oncological or debilitating diseases), also considering the needs related to religious beliefs or cultural aspects.

For any emergencies, the healthcare staff concerned evaluates the execution of the analyses within the time required, establishing the time for the release of the complete or partial report in the shortest possible technical time.

Inform us of any needs during the acceptance phase or contact the single number **06 32868.1** to agree on the appropriate preferential access methods.

More useful information

At the ambulatory there is staff able to communicate in **English** and/or other foreign languages. An English version of the Service Charter is available and can be requested from the Secretary's Office.

The staff of the health ambulatory, even in the training phase, can be identified by their identification card.

Hand cleaners are available at the property. Proper hand hygiene easily prevents most healthcare-associated infections (HAIs). Consult the www.usi.it website for the information campaigns on prevention promoted by the U.S.I.

6. COLLECTION OF REPORTS

The collection of the reports and any related attachments can be done at the Acceptance Secretariat or "online", by activating the relevant service at the time of acceptance.

Please note that the reports can only be delivered, according to the deadlines set out in chapter 7:

- to the person directly concerned or delegated person (who must present his/her identity document, the proxy and a copy of the identity document of the delegating party);
- in the case of a minor, to the interested party with an identity document or to those who exercise parental authority, with an identity document;
- to the guardian or curator with an identity document and the necessary documentation.

The preservation of health documentation is carried out in accordance with the mandatory legislation. For any duplicates of paper reports, consider the ordinary times defined according to the type of report (see chapter 7).

7. PERFORMANCE AND WAITING TIMES

In the following chapters, the following chapters are detailed for each specialist branch:

- the medical or technical manager
- specific informations on how to book and access
- services provided under a private regime or under an agreement with the NHS
- waiting times for booking, access and reporting

OUTPATIENT SPECIALIST MEDICINE

Medical Director: Dr. Antonella Noschese

Booking & Access

- Book the service on site, through the call center at **06 32868.1** or on **www.usi.it**.
- At the visit, it is advisable to show documentation of any previous or ongoing diagnostic tests or therapies.
- The Acceptance Secretariat is available for information on the services provided under the private regime or in agreement with private entities, on the relative times, costs and on the specialist staff of reference.

Authorised specialist medical services provided privately and related waiting times

The following services of Specialist Outpatient Medicine are authorised and privately provided at the health ambulatory:

The following services of Specialist Outpatient Medicine are authorised and privately provided at the health ambulatory:

ALLERGOLOGY EMATOLOGY (*)	GENERAL MEDICINE (*)	OSTETRICS AND GYNECOLOGY	PEDIATRICS (*)
ANGIOLOGY	NEUROSURGERY (*)	NEUROLOGY (*)	GENERAL SURGERY (*)
DERMATOLOGY	ENT	CARDIOLOGY	NEPHROLOGY (*)
OCCUPATIONAL MEDICINE (*)	GERIATRICS (*)	PSYCHIATRIST (*)	IMMUNOLOGY (*)
ORTHOPAEDICS AND TRAUMATOLOGY (*)		UROLOGY	RHEUMATOLOGY (*)
INFECTIOUS AND TROPICAL DISEASES (*)		ONCOLOGY (*)	VASCULAR SURGERY (*)
METABOLIC AND NUTRITIONAL DISEASES		ENDOCRINE,	GASTROENTEROLOGY
MAXILLOFACIAL SURGERY (*)		OPHTHALMOLOGY	PULMONOLOGY
PHYSICAL MEDICINE AND REHABILITATION (*)			

Waiting time per booking: min. 1, max. 7 working days. The report is delivered at the end of the service. Any changes in delivery times are communicated to the Patient by the person in charge of the service.

CLINICAL LABORATORY ANALYSIS: Sampling Point

Technical Director of the Clinical Analysis Laboratory: Dr. Vincenzo Genovese

Booking & Access

- Pick-ups can be made without reservation by going directly to the ambulatory at the times indicated on the last page of this service charter.
- Home samples are taken, the Acceptance Secretariat is available for the relevant information.
- It should be noted that the "pre" and "post-analytical" phases of the examinations are carried out at the ambulatory's laboratory. The analytical phase of the sample is carried out in the "HUB" laboratory of reference of the U.S.I. Group. Related information is always reported in the reports, which indicate the laboratory that performed the analysis.

Clinical analysis services provided under accreditation with the NHS and related waiting times

17KS URINARIO (MG/24H)	CHLORIDES	FT3 (ECL)
17OH HYDROXYCORTICOSTEROIDS	TOTAL CHOLESTEROL	FT3 (ECL) - 2ND WITHDRAWAL
17OH PROGESTERONE	PROSTATE SECRETION CULTURE	FT3 (ECL) - 3RD WITHDRAWAL
17OH PROGESTERONE - 2ND WITHDRAWAL	URETHRAL SECRETION CULTURE	FT3 (ECL) - 4TH WITHDRAWAL
AB ANTI-INSULINA	VAGINAL CULTURE + ABG	FT3 (ECL) - 5TH WITHDRAWAL
AB ANTI-MICROSOMIALI	COPROCULTURE	FT4 (ECL)
AB ANTI-PEROSSIDASI TIROIDEA (ECL)	COPROCULTURE FOR SALMONELLA	EMOGLOBIN
AB ANTI-THYREOGLOBULIN (ECL)	CORTISOL - 2ND BLOOD SAMPLE (ECL)	GAMMAGLUTAMYLTRANSFERASE (37°)
FOLIC ACID (ECL)	CORTISOL (ECL)	GASTRIN
ACTH	CIRCADIAN CORTISOL	GASTRIN - 2ND WITHDRAWAL
ACTH - 2ND WITHDRAWAL	URINARY CORTISOLUS (CPE)	GH
ALDOLASI (37°)	CREATININEMIA	GH - 2ND WITHDRAWAL
ALDOSTERONE	FSH CURVE	GLUCOSE
ALDOSTERONE - 2ND WITHDRAWAL	GLYCEMIC CURVE	TOTAL GLYCOSURIA
URINARY ALDOSTERONE	INSULIN-STIM CURVE. GLUCOSE (ECL)	RED BLOOD CELLS
ALPHA-FETOPROTEIN (ECL)	LH CURVE (ecl) - GNRH STIMULUS	GLUCAGONE
ALPHA-FETOPROTEIN IN PREGNANCY	CURVA PEPTIDE C	GLUCAGON - 2ND WITHDRAWAL
ALPHA-FETOPROTEINA URINARIA	DHT DEIDROEPIANDROSTERONE	HAV-AB
Amylsemia (37°)	DHT DEHYDROEPIANDROSTERONE - 2ND SAMPLE	HAV-AB IGM
AMILASURIA	DEA-SULFATE	HAV-IGM
AMMONIEMIA	DEA-SULPHATE - 2ND WITHDRAWAL	HBCAB - IGM
ANDROSTENEDIONE DELTA 4	DIGOXIN (ECL)	HBCAB (ANTICORE ANTIBODY)
ANDROSTENEDIONE DELTA 4 - 2ND WITHDRAWAL	DIGOXIN (ECL) - 2ND WITHDRAWAL	HBEAB (ANTICORPO ANTI-E)
ANGIOTENSIN	E1 - ESTRONE	HBSAB (ANTICORPO ANTI-S)
ANGIOTENSIN - 2ND SAMPLE	E1 - ESTRONE - 2ND SAMPLE	HBSAG (ANTIGENS AUSTRALIA)
ANTISTREPTOLISINA	E3 - ESTRIOL	HBSAG (ANTIGENE E)
PROTHROMBIN ACTIVITY + INR	E3 - ESTRIOL - 2ND WITHDRAWAL	PLASMA HCG
PROTHROMBIN ACTIVITY + INR 2° PR.	HEMATOCRIT	HCG URINARY
PROTHROMBIN ACTIVITY + INR 3° PR.	BLOOD CULTURE	HCV-AB ANTI EPATITE C
PROTHROMBIN ACTIVITY + INR 4° PR.	EMOCHROME COMPLETE AND FORMULA	HDV-AB (ANTICORPO ANTIDELTA)
PROTHROMBIN ACTIVITY + INR 5° PR.	COMPLETE EMOCHROME AND FORMULA - 2° PR.	HDV-AB IGM
PROTHROMBIN ACTIVITY + INR 6° PR.	EMOCHROME COMPLETE AND FORMULA - 3° PR.	HDV-AG (DELTA ANTIGENS)
PROTHROMBIN ACTIVITY + INR 7° PR.	EMOCHROME COMPLETE AND FORMULA - 4° PR.	HPL
PROTHROMBIN ACTIVITY + INR 8° PR.	EMOCHROME COMPLETE AND FORMULA - 5° PR.	SPECIFIC IGE (PER ALLERGEN)
AZOTEMIA (AZOTO UREIC)	EMOCHROME COMPLETE AND FORMULA - 6° PR.	Ege Thotali (ICL)
BETA-2 BLOOD MICROGLOBULIN - 2ND SAMPLE	EMOCHROME COMPLETE AND FORMULA - 7° PR.	IGG SPECIFIC (PER ALLERGEN)
DIRECT BILIRUBINEMIA	EMOCHROME COMPLETE AND FORMULA - 8° PR.	IGG4 SPECIFIC (PER ALLERGEN)
TOTAL BILIRUBINEMIA	EMOGLOBIN	BASAL INSULIN (ECL)
TOTAL AND FRACTIONATED BILIRUBINEMIA	ANTIMYCOGRAM + ABG	MILK (EXAM)
TOTAL AND FRACTIONATED BILIRUBINEMIA - 2nd part	CULTURE EXAMINATION + ABG	LACTIC CODEHYDROGENASE (LDH)
CA 125 (ECL)	CULTURE EXAMINATION WITH ANTIBIOGRAM	LH - 2ND WITHDRAWAL
CA 15-3 (ECL)	MICROSCOPIC EXAMINATION	LH (ECL)
CA 19-9 (ECL)	ESTRIOL IN PREGNANCY	NSE (ECL)
CA 50	URINARY ESTRIOL	OSTEOCALCIN (ECL)
CALCEMIA	RHEUMATOID FACTOR	P.A.P (RIA)
IONIZED CALCIUM	STOOL (COMPLETE EXAMINATION)	P.S.A. (ECL)
CALCITONIN	FECES (PARASITE DETECTION)	PAP TEST (ONCOCYTOLOGICAL EXAMINATION)
CALCITONIN - 2ND SAMPLE	FAECES (OCCULT BLOOD)	PEPTIDE C
CALCITONIN - 3RD SAMPLE	FERRITINA (ECL)	PEPTIDE C - 2ND WITHDRAWAL
CALCIURIA	FIBRINOGEN	PEPTIDE C URINARIO
CALCULUS (EXAM)	PHOSPHATE ACIDA	PLATELETS
CANDIDA ALBICANS (CULTURED)	ALKALINE PHOSPHATASE (37°)	POTASSIEMIA
CEA (ECL)	PHOSFATURIA	POTASSIURIA
CK-MB (37th)	PHOSPHOREMIA P	GLYCEMIC PROFILE
CHLOREMIA	FSH - 2ND WITHDRAWAL	INSULINEMIC PROFILE (ECL)
GLYCEMIC PROFILE	RETICULOCYTES	THYREOGLOBULIN (ECL)
INSULINEMIC PROFILE (ECL)	SIDEREMIA	TPA
PROGESTERONE (ECL)	SERODIAGNOSIS OF V. AND W.	UTR

PROLACTIN	SODIEMIA ON	TRANSAMINATION - GOT (37°)
PROLACTIN - 2ND WITHDRAWAL	SODIURIA	TRANSAMINATION - GPT (37°)
TOTAL PROTIDEMIC	SOMATOMEDIN C - 2ND WITHDRAWAL	VAGINAL SECRETION TRICHOMONAS
PROTIDOGAM WITH PROTIDEMIA	Samatomedina C (ICF-1) mg/ml	TRIGLYCERIDES
PT-Indoto (ECL)	TA4 (SCC)	TSH (ECL)
PTH-MN	THROAT SWAB WITH ANTIBIOGRAM	TSH (ECL) - 2° PRELIEVO
RA-TEST	NASAL SWAB WITH ANTIBIOGRAM	URICOEMIA
REACTION BY PAUL BUNNEL	TAS	URINE
WAALER ROSE REACTION	TBG (RIA)	URINE CULTURE WITH ANTIBIOGRAM
LISTEN TO ME (I.E.)	DIRECT COOMBS TEST	ESR
RENINA (IRMA) - 2ND WITHDRAWAL	INDIRECT COOMBS TEST	VES (KATZ INDEX)
GLOBULAR RESISTANCE	URINARY TESTOSTERONE	VITAMIN B12 (ECL)

Waiting times for clinical analyses under accreditation with the NHS – General Basic Laboratory	
Performance	Waiting times for the report
CLINICAL CHEMISTRY, COAGULATION AND HEMATOLOGY	On the same day
HORMONEOLOGY (thyroid, fertility, tumor markers, hepatitis B markers)	2 days
IMMUNOLOGIA (TORCH, AIDS, HCVAB)	3 days
ALLERGOLOGY	5 days
MICROBIOLOGY AND PARASITOLOGY	Depending on cultivation times

Clinical analysis services provided privately and the associated waiting times

11 DEOXYCORTISOL	NOW ANTI-TYROSINE PHOSPHATASE	AB ANTI-VIRUS INFLUENZA B
13C UREA BREATH TEST PER H. PYLORI	AB ANTI-GASTRIC P. CELLS	AB ANTI-VIRUS R. SINCIZIALE
3ALFA-ANDROSTANEDOLO	AB ANTI-CENTROMERE	AB SACCHAROMYCES CEREVISIAE IGA
3ALPHA-ANDROSTANEDIOL - 2ND WITHDRAWAL	AB ANTI-CITOPLASMA NEUTROF	AB-ANTI-SM (ANTIGEN SMITH)
AB ANTI - ADENOVIRUS IGG	AB ANTI-CITOPLASMA NEUTROFILI	ACE
AB ANTI - ADENOVIRUS IGM	AB ANTI - PARAINFLUENZA TYPE 2	ACE URINARY
AB ANTI - AMEBA	FROM ANTI-CUTE	BILE ACIDS
AB ANTI - BORRELIA (IGG)	AB ANTI-DNA	5-HYDROXYNDOLACETIC ACID
AB ANTI - BORRELIA (IGM)	AB ANTI-DNA DS	CITRIC ACID - SEMINAL FLUID
AB anti-cardiolipina (IgG + IgM)	AB ANTI-DNA NATIVO	FETYL-GLYOXYLIC ACID
AB anti-cytomegalovirus (IgG + IgM)	AB ANTI-DNA SS	HIPPURIC ACID
AB ANTI - CLAMIDIA (IGA)	AB ANTI-ENDOMISIO IGA	LACTIC ACID
AB ANTI - CLAMIDIA (IGG)	AB ANTI-ENDOMISIO IGG	MANDELIC ACID
AB ANTI - CLAMIDIA (IGM)	AB ANTI-ENDOTELIO	URINARY METHYL-IPPURIC ACID
AB ANTI - CLAMIDIA PNEUMONIA (IGA)	AB ANTI-PHOSPHOLIPIDI	ACIDO OMOVANILICO
AB ANTI - CLAMIDIA PNEUMONIA (IGG)	AB ANTI-GAD	VALPROIC ACID
AB ANTI - CLAMIDIA PNEUMONIA (IGM)	AB ANTI-GLIADINA (EACH)	VANILMADELIC ACID
AB ANTI - CLAMIDIA TRACHOMATIS - IGA	AB Anti-Gliadina (IgG)	PLASMA ADENOSINE MOPHOSPHATE-C
AB ANTI - CLAMIDIA TRACHOMATIS - IGG	AB ANTI-H. PYLORI AGE	AB ANTI-RETICOLINA
AB ANTI - CLAMIDIA TRACHOMATIS - IGM	AB ANTI-HERPES TIPO 1 IGG	AB ANTI-RIBOSOMA
AB ANTI - COXACKIE A - IGG TOTALI	AB ANTI-HERPES TIPO 1/2 IGM	AB ANTI-RNA PROTEINE
AB ANTI - COXACKIE A4	AB ANTI-INSULAE PANCREATICHE	AB ANTI-ROSOLIA IGG
AB ANTI - COXACKIE A7	AB ANTI-PATHOONIDATION	AB ANTI-ROSOLIA IGG-IGM
AB ANTI - COXACKIE A9	AB ANTI-LEGIONELLA PNEUMOPHILA	AB ANTI-ROSOLIA IGM
AB ANTI - COXACKIE B - IGG TOTALI	AB ANTI-LEISHMANIA	AB ANTI-ROTA VIRUS
AB ANTI - COXACKIE B1	AB ANTI-LEPTOSPIROSI (IG TOTALI)	AB ANTI-SPERM (L. SEMINALE)
AB ANTI - COXACKIE B2	AB ANTI-MALARIA	AB ANTI-STREPTOCHINATION
AB ANTI - COXACKIE B3	AB ANTI-MICOPLASMA IGG	AB ANTI-SURRENE
AB ANTI - COXACKIE B4	AB ANTI-MICOPLASMA IGM	AB ANTI-TOXOPLASMA IGA
AB ANTI - COXACKIE B5	AB ANTI-MICOPLASMA PNEUMONIAE IGG	AB ANTI-TOXOPLASMA IGG-IGM
AB ANTI - COXACKIE B6	AB ANTI-MICOPLASMA PNEUMONIAE IGM	AB ANTI-RIB TRANSGLUTAMINATION
AB ANTI - COXACKIE VIRUS A - IG TOTALI	AB ANTI-MIELOPEROSSIDAS IGG	AB ANTI-IGG TRANSGLUTAMINATION
AB ANTI - COXACKIE VIRUS B - IG TOTALI	AB anti-mitochondria	AB Anti-Warricello Zoster IgG
AB ANTI - ECHINOCOCCO	AB ANTI-MORBILLO IGG	AB ANTI-VARICELLO ZOSTER IGM
AB ANTI - ECHO VIRUS - IG TOTALI	AB ANTI-MORBILLO IGM	AB ANTI-VIRUS INFLUENZA A
AB ANTI - ECHO VIRUS 11	AB ANTI-MUCOSAGASTRICA	URINARY ADENOSINE SYNOPHOSPHATE-C
AB ANTI - ECHO VIRUS 14	AB SPECIFIC ANTI-MUSCLE KINASE	COLD AGGLUTININS
AB ANTI - ECHO VIRUS 16	AB ANTI-SMOOTH MUSCLE	PLATELET AGGREGATION
AB ANTI - ECHO VIRUS 18	AB ANTI-STRIATED MUSCLE	SPONTANEOUS AGGREGATION
AB ANTI - ECHO VIRUS 20	AB ANTI-NUCLEO	ALA D
AB ANTI - ECHO VIRUS 25	AB ANTI-NUCLEO IGM	URINARY ALA
AB ANTI - ECHO VIRUS 28	AB ANTI-OVAIO	ALBUMINEMIA
AB ANTI - ECHO VIRUS 3	AB ANTI-PAPOVA VIRUS	Al Ghul Urinario
AB ANTI - ECHO VIRUS 4	Ab Anti-Parote IgG	BLOOD ALCOHOL
AB ANTI - ECHO VIRUS 6	AB ANTI-PAROTITE IGM	Alpha antitripsina
AB ANTI - ECHO VIRUS 8	AB ANTI-PARVOVIRUS B19 IGG	SERUM ALUMINIUM
AB ANTI - ECHO VIRUS 9	AB ANTI-PARVOVIRUS B19 IGM	URINARY ALUMINIUM
AB ANTI - EPSTEIN BARR NUCLEAR AG	AB ANTI-PERTOSSE IGG	Ann. Mark's Microsatellite Low/Re
AB ANTI - EPSTEIN BARR VCA	AB ANTI-PERTOSSE IGM	K-RAS GENE MUTATION ANALYSIS
AB ANTI-EPSTEIN BARR VIRUS IGG	FROM ANTI-PIASTRINE	FRAGMENT ANALYSIS
AB ANTI-EPSTEIN BARR VIRUS IGM	AB ANTI-POLIO	BRCA2 GENE MUTATION ANALYSIS
AB ANTI - H. PYLORI IGG	AB ANTI-PROTEINATION 3 IGG	

AB ANTI - PARAINFLUENZA TYPE 1	AB ANTI-ACETYLCHOLINE RECEPTOR	MUTATION ANALYSIS OF THE BRCA1 GENE
AB ANTI - PARAINFLUENZA TYPE 2	AB ANTI-TSH RECEPTOR	MLH1 GENE MUTATION ANALYSIS
AB ANTI - PARAINFLUENZA TYPE 3	AB ANTI-REO VIRUS	MSH2 GENE MUTATION ANALYSIS
RET PONCOGENE MUTATION ANALYSIS	CLAMYDIA TRACHOMATIS (PCR)	HEMOGLOBIN ELECTROPHORESIS
SEQUENCE ANALYSIS	UREA CLEARANCE	URINARY PROTEIN ELECTROPHORESIS
CYST FIBROSIS GENE SEQUENCE ANALYSIS	CLOSTRIDIUM (CULTURE)	PLATELET HEMATOCRIT
MSH2 AND/OR MLH1 SEQUENCE ANALYSIS	CLOSTRIDIUM DIFFICILE	HEMOCHROMATOSIS 15 MUTATIONS
RET MUTATION SEQUENCE ANALYSIS	PLASMA COBALT	EMOCROMATOSI (H63D, S65C, C282Y)
ANDENOVIRUS IN FECES (RESEARCH)	ESTERIFIED CHOLESTEROL	GLYCOSYLATED HEMOGLOBIN (HBAIC)
ANEUPLOIDIES ON ABORTIFACIENT MATERIAL	COLESTEROLO HDL	EOSINOFIL FECALI
ANEUPLOIDIE QF - PCR 21 - X- Y	LDL CHOLESTEROL	EOSINOPHILS IN URINE
ANEUPLOIDIE QF - PCR 21 - X- Y - 18 -13	COLESTEROLO VLDL	EPATO QUICK
PLATELET ANTIGENE HPA - 1	COLINESTERASI (37")	EPSTEIN BARR
ANTI IA2	IN VITRO INTESTINAL MUCOSAL CULTURE	EXAMINATION CITO. - NEEDLE ASPIRATION
ANTIIDIURETINA	TOTAL COMPLEMENT	EXAMINATION CITO. - NEEDLE ASPIRATION 2" SAMPLE
EXTRACTABLE NUCLEAR ANTIGEN	ADDIGIS COUNT	CYTOLOGICAL EXAMINATION - SECRETED
APLOTYPY Y	COPROPORPHYRINS	CYTOLOGICAL EXAMINATION - SECRETED 2ND SAMPLE
APOA1	COTININA TEST	URINE CYTOLOGY
APOLIPOPROTEIN B	COVIG SARS-COV-2-IGG	HAEMOPHILUS
APTOGLOBIN	COVIM-SARS-COV2-IGM	HBDH
ARSENIC URINARY	THE2 ANTI SARS' IG TOTALI	HBV (QUALITATIVE)
THIRD ANTITHROMBIN ACTIVITY	COV2R ANTI SARS' IG TOTALI REFLEX	HBV (QUANTITATIVE)
URINARY AZOTO	CREATINOFOSFOKINASI (CPK)	HBV TYPING (PCR)
BACILLO DI KOCH (PCR)	CREATINURIA	HBV-DNA (PCR) (QUALITATIVE)
BETA - THALASSEMIA (23 MUTATIONS)	CREATINURIA - 2ND SAMPLE	HCV (QUALITATIVE)
BETA-2 BLOOD MICROGLOBULIN	CRYOAGGLUTININS	HCV (QUANTITATIVE)
BETA-2 URINARY MICROGLOBULIN	CRYOGLOBULINS	HCV TYPING - GENOMICS RESEARCH
BETA HCG FREE	CHROMIUM IN THE BLOOD	HCV-AB IGM
BICARBONATE	CHROMIUM IN URINE	HCV-RNA (QUALITATIVE)
BORDETELLA PERTUSSIS (CULTURED)	CHROMOGRANIN A	HELICOBACTER P. AG RESEARCH ON FAECES
BRAF (V600E)	URINARY CROSS LAPSE	HERPES VIRUS ½
BRCA1 (WHOLE GENE)	DEPAKIN	HIV 1+2 (FOURTH GENERATION ELFA)
BRCA2 (WHOLE GENE)	MEAN CORPUSCULAR DIAMETER	QUANTITATIVE HIV
BTA (BLADDER TUMOR ANTIGEN)	BLOOD DICHLOROMETHANE	QUALITATIVE HIV
C-1 Q	URINARY DICHLOROMETHANE	HIV WESTERN BLOT
C-3	DI-DIMER	HLA - LYMPH TYPING. HLA (DR+DQ)
C-4	MYOTONIC DYSTROPHY	HLA CLASS A GENOMIC TYPING
CA 27-29	DUCHENNE/BECKER MUSCULAR DYSTROPHY (LEVEL I SCREENING)	HLA CLASS B GENOMIC TYPING
CA 72-4 (ECL)	FETAL HEMOGLOBIN ASSAY	HLA CLASS C GENOMIC TYPING
CADMIUM IN THE BLOOD	HBA2 DOSAGE	Sell on hala
CADMIUM IN URINE	DROGHE ANPHETAMINES URINARIA	HLA FOR TYPE 1 DIABETES
FE BINDING CAPACITY (TIBC)	URINARY BARBITURATE DRUGS	HLA FOR NARCOLEPSY
CARBAMAZEPINA	URINARY BENZODIAZEPINE DRUGS	HLA FOR PSORIASIS
CARBOXYHEMOGLOBIN	URINARY CANNABINOID DRUGS	HLA FOR ANKYLOSING SPONDYLITIS
MOLECULAR KARYOTYPE (ARRAY- CGH)	DROGHE URINARY COCAINE	HLA PER UVEITE
CARNITINE	Droghe MDMA Urinario	HLA-A
CARNITINE (SEMINAL L.)	URINARY METHADONE DRUGS	HLA-B
FRACTIONAL CATECHOLAMINES	URINARY METHAMPHETAMINE DRUGS	HLA-C
PLASMA CATECHOLAMINES	URINARY OPIOID DRUGS	HLA I CLASS
TOTAL CATECHOLAMINES - URINE 24H	DRUGS ON KERATIN MATRIX	CROSS II CLASSE
CELIACHIA (DQ2/DQ8)	DRUGS ON KERATIN MATRIX: BARBITURATES	HLA in the second class
CERULOPLASMIN	DRUGS ON KERATIN MATRIX: AMPHETAMINES	HPV RNA (PCR)
CHIFLY	DRUGS ON KERATIN MATRIX: BENZODIAZEPINES	HPV TYPING (PCR)
CHLAMYDIA TRACHOMATIS	DRUGS ON KERATIN MATRIX: CANNABINOIDS	HTLV 1/2
CYSTATIN C	DRUGS ON KERATIN MATRIX: COCAINE	KRAS (CODON 12-13-61)
CYSTINE IN URINE	DRUGS ON KERATIN MATRIX: MDMA	URINARY HYDROXYPYRENE (END OF SHIFT)
CITOMEGALOVIRUS (PCR)	DRUGS ON KERATIN MATRIX: METHADONE	HYDROXYPROLINURIA (ZENDER'S M)
CITRATURIA	DRUGS ON KERATIN MATRIX: OPIATES	IMMNOELECTROPHORESIS
CHLAMYDIA (IMMNOCHROMATOGRAPHY)	MELANOMA FAMILIARE E/O MULTIPLO	LYMPHOCYTE IMMNOPHENOTYPING
CIRCULATING IMMUNE COMPLEXES	(CDKN2A,P14, CDK4) INTERI GENI	PROPEPTIDE NATRIURETICO BRAIN
URINARY IMMUNOELECTROPHORESIS	MERCURY	PROTEIN C (COAGULATIVE)
IMMUNOGLOBULINE - IGG 1	URINARY MERCURY	PROTEIN S (COAGULATIVE)
IMMUNOGLOBULINE - IGG 2	METHEMOGLOBIN	PROTEIN C.R. (QUANTITATIVE)
IMMUNOGLOBULINE - IGG 3	PLASMA METHANEPRHINE	CATIONIC EOSINOPHIL PROTEIN
IMMUNOGLOBULINE - IGG 4	METANEFRINA URINARIA	P16 PROTEIN
IMMUNOGLOBULIN A	TUBERCULAR MYCOBACTERIUM	PROTEIN URINARIA
IMMUNOGLOBULIN D	MICOPLASMA HOMINIS (PCR)	URINE PROTEINS - 2nd sample
IMMUNOGLOBULINE G	MYCOPLASMA (CULTURE RESEARCH)	PROTEINURIA IN BENCE-JONES
IMMUNOGLOBULIN G- SUBCLASSES	MICROALBUMINURIA	CONCENTRATION TEST
IMMUNOGLOBULINE N	Y CHROMOSOME MICRODELETIONS	DILUTION TEST
IMMUNOGLOBULAR SALIVAR IGA	Milgram Towder	HEMOGENIC TESTS
IMMUNOSUPPRES. ACIDIC PROTEIN	SERUM MYOGLOBINS	PTT
C-1 EXTERASE INACTIVATOR	MONONUCLEOSIS (TEST)	STEINIZ QUOTIENT
INHIBIN B	MUCOPROTEINS	R.P.R. (RAPID PLASMA REAGIN)
MICROSATELLITE INSTABILITY	NEFA	CAU (++) / CREATININE RATIO
FOOD INTOLERANCE (181 FOOD)	NEISSERIA GONORRHOEAE	CONSANGUINITY RATIO X LINKED
FOOD INTOLERANCE (94 HOURS)	FECAL NEUTROPHILS	INBREEDING AND LINKED RATIO
URINARY IODINE (MCG/L)	NICKEL IN THE BLOOD	GHDINI-WEINBERG REACTION

HYPOCHONDROPLASIA	NICKEL IN URINE	HANGER REACTION
CREATINE KINASE ISOENZYME	N-N-DIMETILFORMAMAMIDE	KUNKEL REACTION
ALKALINE ISOENZYME PHOSPHATASE	NORMETANEFRINA	WEIL-FELIX REACTION
AMYLASE ISOENZYMES	NORMOTEST	WUNDERLI'S REACTION
Joe - 1 (AB - Anti Jo1)	NRAS (CODON 12-13-61)	SOLUBLE TRANSFERRIN RECEPTOR
JAK2	DIBUCAINA NUMBER	ESTROGEN RECEPTORS - PREGESTOGENS
LACTASE	HOMOCYSTEINE	ACTIVATED PROTEIN C RESISTANCE
URINARY LACTOSE	URINARY OMOCYSTEINE	CLOT RETRACTION
LDH - ISOENZIMI	ONYCHOMYCOSIS DIRECT RESEARCH	ISTOL/CITOL/AGOC/ESTRENI REVISION
LEUCINOAMINOPEPTIDASI (LAP)	ONCOCHECK	RNP (AB ANTI RIBONUCLEOPROTEINS)
CD3/INTRAEPITHELIAL LYMPHOCYTES	OSMOLARITA' URINARIA	ROSETTE E
CD3/INTRAEPITHELIAL LYMPHOCYTES + ISTOL	OSSALEMIA	ROTA VIRUS IN FAECES (RESEARCH)
LIPASEMIA	OSSALURIA	RUBELLA (ONLY ON BLOOD)
LIPEMIA	KF PCR (13-18-21-5-E)	RUBELLA VIRUS (PCR) GENOME RESEARCH
LIPIDOGRAM	P.S.A. LIBERO (ECL)	S100 (ECL)
SEMEN (EXAMINATION)	P53 WHOLE GENE	SALICYLATE
LISTERIA (CULTURED)	PA - I GENE POLYMORPHISM PAI - 1	TRANSFERRIN SATURATION
LISTERIA MONOCYTCA - 4 AG	TRADITIONAL PAP TEST	ARNETH DIAGRAM
LITEMIA (LT)	PAPP-A	SCOTH TEST
LKM	ALLELIC PATTERN	SCOTH TEST - 2° CAMPIONE
Lupus anti-coagulants	PHADIATOP (CAP SYSTEM)	SCOTH TEST - 3° CAMPIONE
CYSTIC FIBROSIS GENE MACRODELETIONS	PYOMBEMIA	SEROTONIN (URINE 24H)
MAGNESEMIA	LEAD IN URINE	BLOOD SEROTONIN
INTRASERITROCYTE MAGNESIUM	ERYTHROCYTE PYRUVATE KINASE	SHBG
URINARY MAGNESIUM	PLASMINOGEN	SHIGELLA (CULTURE IN FAECES)
MANGANESE	PLASMODIUM MALARIAE (RICERCA)	IRON AND STEEL
MANGANESE URINARIO	A1298C POLYMORPHISM (MTHFR)	GILBER SYNDROME (U GENE POLYMORPHISM)
CHROMOSOMAL MAP	POLIMORFISMO A1298C + C677T (MTHFR)	CONGENETIC DEAFNESS (ENTIRE GJB2 GENE)
MCH (MEDIUM HB CONTENT)	C677T POLYMORPHISM (MTHFR)	CONGENETIC DEAFNESS (SCREENING FOR MAJOR GJB2 GENE MUTATIONS)
		Sim (Ab-Inti Sim)
MCHC (HB CORP. MEDIA CONTENT)	PORFIINA URINARIA	STREPTO M-TEST
MCV (MEAN GLOBULAR VOLUME)	PORPHOBILIGEN	STREPTOZYME TEST
MLH1 (WHOLE GENE)	PRENATAL SAFE (VARIOUS LEVELS)	SWIM - UP
MLH2 (WHOLE GENE)	PRIME-TEST (50 FOODS)	T.P.H.A.
MTHFR (A1298C)	PRIME-TEST (CYTOTOXIC)	T3 (ECL)
MTHFR (C677T)	PRIMIDONE	T3 UPTAKE
URINARY MELANIN	PROCALCITONIN	
		TROPONIN
T4 (ECL)	TIOCIANATI URINARI	UREAPLASMA UREALITICUM (PCR)
TAF	TISSUE LYMPHOCYTE TYPING	URICURIA
TAN TG ANTIGEN SWAB	LYMPHOPROLIFERATIVE TYPING	UROPORPHYRINE
TCA (TRICLOACETIC ACID)	EPITHELIAL NEOPLASM TYPING	V.D.R.L.
TCE (TETRACLOROETILENE)	TOXOPLASMA GONDII (PCR)	VARICELLA ZOSTER (PCR)
TELOPEPTIDE - URINE	TRANSFERRINA	VITAMIN D3
HOWELL TIME	CARBOHYDRATE-DEFICIENT TRANSFERRIN	VITAMIN E
XYLOSE TEST	UNSATURATED TRANSFERRIN	MEAN PLATELET VOLUME
TEST AVIDITA' ROSOLIA (IGG)	Treponma School	XYLOSEMIA
PREGNANCY TEST	TRICHOMONAS SEMINAL FLUID	X FRAGILE
TEST DI NORDIN	TRICHOMONAS IN URINE	YERSINIA 2° CAMP. (FAECAL CULTURE)
TEST DI SIA	TRICHOMONAS SECRETO CERVICALE	YERSINIA 3° CAMP. (FAECAL CULTURE)
TEST DI SINGER-PLATZ	TRICHOMONAS PROSTATIC SECRETION	ZINC
ECHINOCOCCAL TEST	TRICHOMONAS SECRETO URETRALE	URINARY ZINC
FOOD GENETIC TESTING	TRI-TEST	ZINC PROTOPORPHYRIN
GENETIC TESTING FOR ALOPECIA	THROMBOPHILIA 5 GENETIC FACTORS	
RAPID TEST FOR SBEA	THROMBOPHILIA 6 GENETIC FACTORS	

Ask the secretariat for information on any exams introduced after the publication of this document.

Waiting times for clinical analyses in private care	
Performance	Waiting times for the report
CLINICAL CHEMISTRY, COAGULATION AND HEMATOLOGY	On the same day
HORMONEOLOGY (thyroid, fertility, tumor markers, hepatitis B markers)	2 days
IMMUNOLOGIA (TORCH, AIDS, HCVAB)	3 days
ALLERGOLOGY	5 days
MICROBIOLOGY AND PARASITOLOGY	Depending on cultivation times
MOLECULAR BIOLOGY	7 days - 30 days
GENETIC CYTOTYPE (karyotype, Arry CGH)	7 days - 20 days
CYTO-HISTOLOGY PATHOLOGY	15 days

Timing of release of clinical analysis reports for emergencies	
Performance	Waiting times for the report
HEMATOLOGY, PT-INR, TROPONIN; GLUCOSE; CREATININE	Max 6 HOURS

8. LOCATION AND CONTACT DETAILS

The health centre is located in Rome in Via Gianluca Squarcialupo, 36 (Piazza Bologna) and is easily accessible via the Metro Line B (Piazza Bologna or Tiburtina Station stops) and the countless bus/tram transport lines that stop at Piazza Bologna and Tiburtina Station



SITO WEB: **www.usi.it**

E-MAIL: **info@usi.it**

TELEPHONE NUMBERS:

- USI number for acceptances and reservations: **06 32868.1**

9. OPENING DAYS AND HOURS

Center Opening

Monday – Friday: 7.00 a.m.-7.00 p.m.

Saturday: 7.00 a.m.-1.00 p.m.

Levies

Monday – Saturday: 7.00 a.m.-11.00 a.m.

Withdrawal Analysis

Monday – Friday: 11.00 a.m.-6.00 p.m.

Saturday: 11.00 a.m. – 1.00 p.m.